



## Westfield Fire Department Community Connect

Together, Building a Safer  
Community Through Prevention,  
Preparedness & Response



### 1 Create an account

Sign in for free and get started doing your part. It just takes your email, phone number and address.

### 2 Enter the info that matters most

Enter valuable information that can help us assist more effectively during an emergency.

### 3 Help your Fire Department when seconds count

That's it. Just keep us updated when things change overtime so we can always be prepared.

#### WHAT KINDS OF INFORMATION CAN I PROVIDE?

Any information you provide through Community Connect is completely voluntary and based on what you are comfortable sharing. We have made it easy for you to know what may be important by organizing your secure portal into buckets of information you can enter.



Your Property



Your People



Your Needs



Your Pets

#### HOW SECURE IS MY DATA AND HOW IS IT USED?

Data that you provide Community Connect is secure and is used only for the purpose of better serving you during emergency situations. Your information is never used for any other purpose. All logins are password protected with bank level encryption and security. If you're comfortable logging in to your online bank you'll be comfortable logging in to Community Connect.



Community Connect is  
**Safe & Secure**

## Who has access to the information that I provide?

The Westfield Fire Department will be able to securely access your Community Connect data. Data stored in Community Connect is only accessed during an emergency at your address or a large scale disaster.

## What happens if I move?

Community Connect provides you with the ability to edit your address. Community Connect will also automatically send periodic emails to encourage you to update your profile or account for any changes, including a change in an address or household members.

## I have a home and I'm a business owner. How can I make a Community Connect profile for both?

Each Community Connect profile is tied to both a specific address and a specific email address. Please use your personal email for your residential Community Connect profile and a work email to create your business Community Connect profile.

## What is First Due/Community Connect?

First Due is a leading software partner to some of North America's largest Emergency Service organizations. We're passionate about ensuring public safety agencies can take a giant leap forward in how information is used to plan for incidents, increase survivability, and derisk communities. By delivering a platform for collaboration and sharing, we are bridging the deadly information gap end-to-end, always keeping in mind the way First Responders and Emergency Managers work today.

## Why does Community Connect use a .io Website Domain?

In the tech and software development world, I/O means input/output, so .io is relevant to any company who's mission includes bringing technology to end-users. For this reason, .io domains are also more familiar than other non-.com top level web addresses.



Scan to visit  
Westfield Community  
Connect website



Scan to view  
"What is Community Connect?"  
YouTube video



Scan to visit  
Westfield Fire  
Department website